



## **PRESS RELEASE**

### **GREENPOINT TECHNOLOGIES FOCUSES ON THE CLIENT EXPERIENCE**

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Kirkland, WA

Greenpoint Technologies actively seeks customer feedback to guarantee satisfaction. Customers appreciate quality and on-time deliveries as stated in a recent survey response, "So far everything is ahead of schedule and we have no complaints or suggestions [...] we know the installation schedule is tight but we are expecting an on-time delivery." Recent surveys from a BBJ and 747-8 Aeroloft™ customer resulted in a perfect 5.0 out of 5.0 score; the high-marks Greenpoint strives to receive on all programs.

In the same way employees participate in confidential career satisfaction surveys. The results drive changes that continually improve the company and its culture. As Jon Buccola Greenpoint's Founder affirms, "We take care of our team and in return they take care of our customers." It's a motto he stands behind and it resonates with every employee. According to survey results the most valued aspects about working at Greenpoint are; the people, work environment, benefits, culture and management. Low attrition rates strengthen customer trust knowing they will work with the same team from beginning to end. A consistent quote from the survey remains, "This is the best place to work!"

For more information, please contact Christine Hadley at (425) 828-2777 ext. 7154 or by e-mail at [chadley@greenpnt.com](mailto:chadley@greenpnt.com).

Greenpoint is an experienced Boeing Business Jet Completion Center providing VIP aircraft interiors for Boeing airplanes. Greenpoint incorporates in-house capabilities of interior design, engineering, program management, manufacturing and certification for aircraft interior installations and modifications. Established in 1988, Greenpoint has a history of VIP completions for private individuals and heads-of-state. Driven by its nimble customer-focused culture, Greenpoint's strategic goals incorporate quality, commitment and craftsmanship into every completion. Visit [www.greenpnt.com/portfolio](http://www.greenpnt.com/portfolio) to see the latest videos of Greenpoint's Aeroloft™ and Aerolift™ products for the Boeing 747-8 aircraft.